



iW

iWAREHOUSE[®]

SCALABLE TELEMATICS FOR MEASURABLE IMPROVEMENT

PRODUCT REFERENCE GUIDE



Log In WAREHOUSE

Log In Required

Please log in to operate truck...

WAREHOUSE

NEV
LFA

F

R

F

R



SCALABLE SOLUTION. ACTIONABLE INFORMATION.

iWAREHOUSE Evolution™ is a single, scalable telematics solution that collects and reports on vehicle and operator data to help drive productivity across your operations—for five vehicles or fifty, in one location or many.

With iWAREHOUSE Essential™, take action against equipment, facility, and product abuse by limiting vehicle access, remotely configuring vehicle parameters by operator, and enabling electronic checklist to support regulatory requirements. Additionally, receive immediate notification for vehicle impacts and fault codes.

As part of iWAREHOUSE Evolution platform, your solution is scalable to incorporate enterprise-level features to meet your growing business needs. iWAREHOUSE Enterprise™ provides warehouse optimization solutions to help you improve labor productivity and lower costs, promote best practices in battery monitoring, manage your asset costs and maintenance, and further optimize your operations through enhanced visibility, data integration, trending analyses and customized reports.

iWAREHOUSE
E V O L U T I O N™
iwarehouseknows.com

TRACK YOUR ASSETS. CONTROL YOUR COSTS.

If there's a cost associated with a particular asset in your organization, iTRACK can help you monitor and manage it. Vehicles, materials, assets, service, work orders, maintenance costs and response times are all tracked and reported, giving you more complete information and control over expenditures.

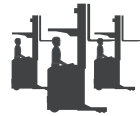
Easy to implement—with no hardware to install—iTRACK offers the most comprehensive maintenance-tracking capabilities in the industry, regardless of who performs the service.



SERVICE ORDER ENTRY



CONSOLIDATED INVOICING



FLEET UTILIZATION



DEDICATED FLEET ANALYST



CLAIM REVIEW



REPORTING AND ANALYTICS



SERVICE DISPATCH

THE ESSENTIAL TOOL FOR MANAGING VEHICLES AND OPERATORS

iWAREHOUSE Essential™ lets you manage all your powered industrial vehicles—in every location—as if you were right next to them on the facility floor. It's the ideal tool to make sure nothing slips through the cracks in today's regulated warehouse environments. Enhancing the productivity of both operators and vehicles has never been easier. Nor has right-sizing your fleet to optimize the utilization of assets and personnel.



ELECTRONIC CHECKLISTS



ACCESS CONTROL



MULTI-DIRECTIONAL TEXTING



ENTERPRISE ENCRYPTION



FAULT CODE REPORTING



PERFORM OPERATOR
FEEDBACK AND COACHING



IMPACT MANAGEMENT



CELLULAR DATA
COMMUNICATION



2.4 AND 5 GHZ



EQUIPMENT AND OPERATOR
UTILIZATION



EVENT NOTIFICATION

A UNIQUE DEPTH OF INFORMATION ACROSS THE COMPLETE BREADTH OF YOUR ENTERPRISE

For ultimate visibility into your operations, iWAREHOUSE Enterprise™ features can be added to your iWAREHOUSE solution as a complete package or as individual capabilities, as the needs of your business evolve. Combining warehouse metrics with real-time operator and fleet data, the system gives you the information you need—when you need it—to take more proactive actions and make more impactful decisions.



TASK SELECTION



LMS/WMS INTEGRATION



GEO-FENCING/GPS



LABOR MANAGEMENT
SYSTEM



CUSTOM TRAINING



PROFESSIONAL
SERVICES



MULTI-SITE SUPPORT



LOAD SENSING



KPI IDENTIFICATION



REPORT DESIGN & AUTOMATION



BATTERY MONITORING



OPPORTUNITY ASSESSMENT

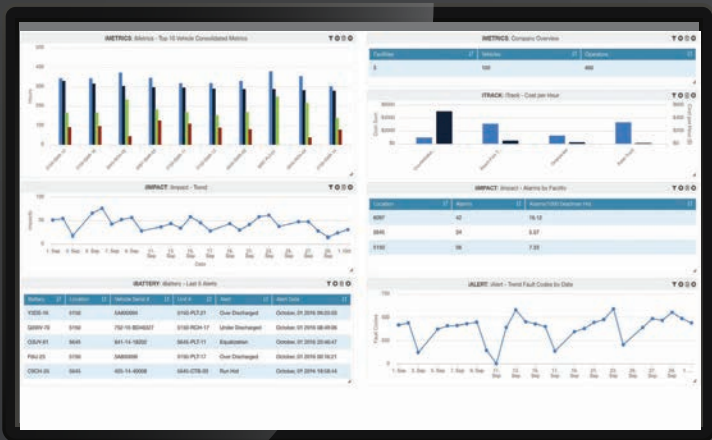
CHOOSE THE RIGHT FEATURES
FOR YOUR BUSINESS



YOUR GATEWAY TO FASTER, MORE INFORMED DECISIONS

The iWAREHOUSE GATEWAY® web portal puts actionable iTRACK® and iWAREHOUSE® data at your fingertips, helping you to make more informed decisions anytime, anywhere.

Access your fleet and operator data from any web-enabled device, anytime, anywhere. Identify issues, monitor trends, dispatch service, monitor equipment utilization and operator performance—and more—from a single, convenient web portal.



THE HELP YOU NEED TO ANALYZE, OPTIMIZE, AND PRIORITIZE

To make the most of your data, you need to understand the why and the how, and what can be done to improve efficiency—and profitability—moving forward.

That's why our Professional Services group offers tailored consulting services designed to help you get the most out of your data. Our experts in warehouse optimization are at your disposal to create a custom picture of what your data means, and how to use it to effect positive change.



IMPROVE THE WAY YOUR WORKFORCE WORKS

To ensure maximum labor utilization, you need unobstructed sightlines into how employees are using their time. Our customizable, scalable Labor Management System (LMS) is easily integrated with existing technologies—including your WMS, time clocks, and ERP. It can be tailored to your specific operation, providing exactly the data you need to objectively analyze employee performance, identify shortfalls, set standards, and increase productivity.

	Lite	Express	Hybrid	Full
Integration with Default iWAREHOUSE Task Selection	✓	✓	✓	✓
Integration with Custom iWAREHOUSE Task Selection		✓	✓	✓
Integration with Job Track iWAREHOUSE Task Selection		✓	✓	✓
Integration with Time Clock			✓	✓
Integration with WMS				✓
Track Throughput	✓	✓	✓	✓
Operational Costing	✓	✓	✓	✓
Pay for Performance			✓	✓
Qualitative Metrics			✓	✓
Performance Coaching			✓	✓
Multi-metric Labor Standards				✓
Budgeting Capabilities				✓

REAL-TIME INFORMATION. REAL-WORLD VALUE

With iWAREHOUSE Evolution, you get more than just the industry's most complete, scalable, and customizable telematics solution. You get a commitment to excellence from one of the most respected and experienced names in the material handling business—with a global network of sales, service, and support professionals dedicated to helping you work better, faster, smarter.

As a lift truck manufacturer with a long history of innovation and leadership in the warehouse and distribution space, Raymond has the unique breadth of experience and depth of understanding to provide a telematics platform that delivers both real-time information AND real-world value. If you want the most valuable, actionable data on your operation, turn to the most complete system backed by the most knowledgeable people.

iWAREHOUSE
E V O L U T I O N™
iwarehouseknows.com

RUN BETTER. MANAGE SMARTER.®

At Raymond, our aim is to deliver the utmost quality and to work for continuous improvement every day, in every aspect of our business. We are proud of what we build. We are proud of the level of service we provide to keep our customers' business up and running. We take pride in our commitment to our customers through our end-to-end approach in helping them find smarter, more efficient, and more effective solutions.

We value the trust that Raymond has earned through decades of proven performance and hands-on innovation. Since the patenting of the first hand pallet truck to the invention of the reach truck to our pioneering work in narrow aisle operations and beyond, Raymond has led the way in providing customers with the tools and expertise to improve their business.

IF YOU'RE LOOKING FOR A PARTNER WITH THE TOOLS AND EXPERIENCE TO HELP YOU RUN BETTER AND MANAGE SMARTER, LET'S TALK.

PO Box 130
Greene, New York 13778-0130

Toll free 1-855-495-6697
Fax 1-607-656-9005

www.iwarehouseknows.com

Due to continuous product improvements, specifications are subject to change without notice. Some systems and features shown are optional at extra cost. iWAREHOUSE, iWAREHOUSE Evolution, iWAREHOUSE Essential, iWAREHOUSE Enterprise, iWAREHOUSE GATEWAY, iTRACK, Run Better. Manage Smarter are U.S. trademarks of The Raymond Corporation.

©2017 The Raymond Corporation
Printed in USA
SIPL0151 417 JSM-2

iWAREHOUSE®